



NWSEO keeping you informed on the CyberSecurity Incident

(June 12, 2015) NWSEO is working to keep you up-to-date on the latest information regarding the cyberattack on the federal government. We are working to provide you with current news and pertinent information to help you protect your identity. NWSEO is asking all stewards to post this memo in their office. There are several links below that will provide information on the attack and how to best keep your identity information safe.

NOAA privacy officers should have the list of affected employees. Email and postal notifications will both come from CSID. CSID is the private contractor, specializing in identity theft protection and fraud resolution, which is assisting OPM with the incident response.

OPM is providing comprehensive, 18-month membership for credit monitoring services and identity theft insurance through CSID. All potentially affected individuals will receive a complimentary subscription to CSID Protector Plus for 18 months. Every affected individual, regardless of whether or not they explicitly take action to enroll, will have \$1 million of identity theft insurance and access to full-service identity restoration provided by CSID.

It is best for individuals to wait to receive their notice, which will include a PIN, before calling CSID or visiting the website. The notices will be sent to nearly all employees via email, which will come from the email address: opmcio@csid.com. Because of the volume of notifications, OPM cannot be sure when everyone will receive their email notice. Notices to employees without a valid email address will happen via postal delivery over the next two weeks.

Individuals may call CSID toll-free 844-777-2743 (International callers: call collect 512-327-0705).

At this point CSID only has the names of affected individuals, the PIN that is included in their notices and the last four digits of the employees' SSN. When affected individuals call CSID or visit the website, CSID initially will not ask for DOB or full SSN, but will ask for the PIN or the last 4 digits of the SSN to help validate individual identities against the lists that they have.

It is important to understand that once an affected individual has been validated against the CSID list, if they choose to enroll in CSID services they will have to provide personally identifiable information, just as they would when applying for a credit card or a bank loan. OPM strongly encourages agencies to allow employees to reach out to CSID while on duty time.

For more information, we strongly encourage employees to visit: <https://www.opm.gov/news/latest-news/announcements/frequently-asked-questions/>

You will find additional information on the OPM website: <http://www.opm.gov/news/latest-news/announcements/>.

Here is an additional website which may be used to monitor your credit report: <https://www.annualcreditreport.com/index.action>

NWSEO will continue to keep you informed on this issue as we are updated.

-NWSEO-

**No one cares more for National Weather Service employees than
National Weather Service employees.**

**No one works harder for National Weather Service employees than
National Weather Service employees.
We are NWSEO.**